

Questionnaire for Drivability and Noises

This form should be checked over whenever you have any kind of drivability problem or encounter noises in your vehicle.

By going through this form first it will save you time and money when you take your vehicle in for repair. Any information you can give your repair center speeds up the repair process for them and you.

Drivability

Hard start Cold ____ Hot ____ Wet ____ Warm ____

Starts and dies Cold ____ Hot ____ After freeway stop ____

Idles High ____ Low ____ Rough ____ Dies ____

Stalls Cold ____ Hot ____ Stops ____ Wet ____

Hesitation Cold ____ Hot ____ On acceleration from stop ____

Loss of power Uphill ____ Low speed ____ High speed ____

When does problem occur?

____ Problem since new

____ After previous repair

____ After vehicle got to ____ miles

____ On acceleration

____ At constant speed

____ On the freeway

____ Stop and go driving

____ With certain accessories on

____ Specific speed

____ Specific RPM

____ Specific gear

When fuel level is Full ____ $\frac{3}{4}$ ____ $\frac{1}{2}$ ____ $\frac{1}{4}$ or less ____

Types of noises

WHINE: A high-pitched sound, like an electric drill.

CLUNK: A metal-to-metal sound, like a hammer striking steel.

GROWL: A low-pitched sound, like an angry dog.

CLICK: A light sound, like a ballpoint pen being clicked.

RATTLE: A sound like marbles rolling in a can.

GRIND: An abrasive sound, like a grinding stone.

KNOCK: Like a knock on a door.

HISS: Like air escaping from a balloon.

HUM: Like a wire humming in the wind.

SQUEAL: A high-pitched sound, like fingernails on a chalkboard.

SQUEAK: A sound like rubbing a clean window.

BOOM: A sound like a drum roll or distant thunder.